



Case Study

# TRANSFORMING WORKFORCE MANAGEMENT AT ASIA'S PREMIER HOME SERVICES MARKETPLACE





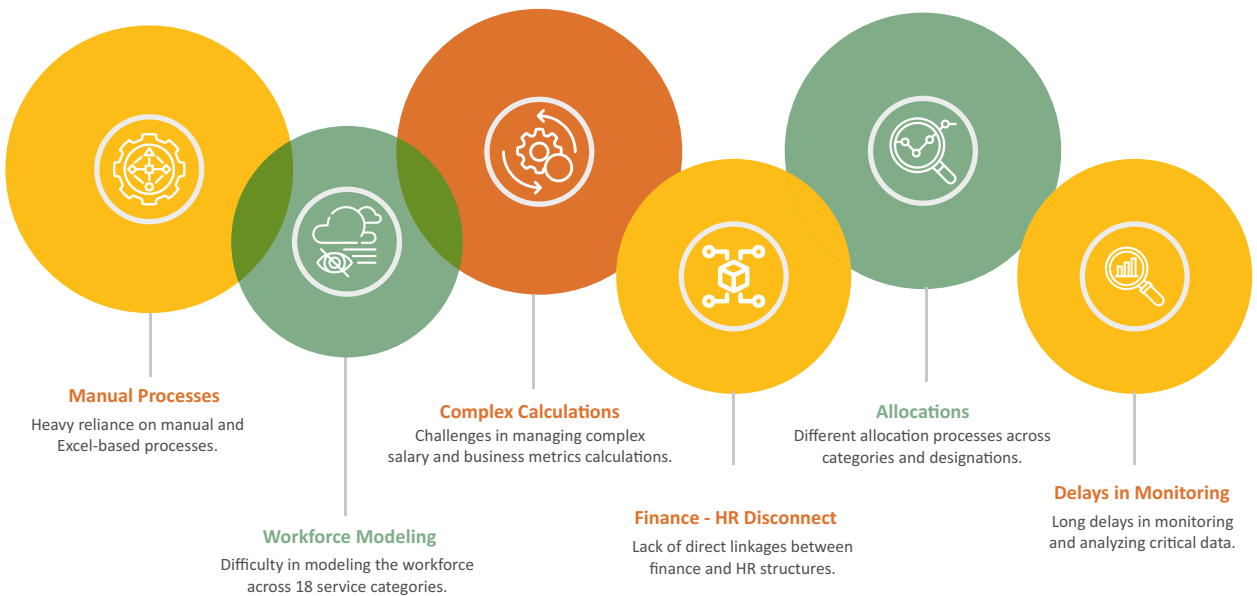
# TRANSFORMING WORKFORCE MANAGEMENT AT ASIA'S PREMIER HOME SERVICES MARKETPLACE



## INTRODUCTION

Asia's largest marketplace for home services, having a network of over 42,000 professionals, operates in 50+ cities in India and has expanded its footprint across three international countries. With a diverse workforce exceeding 5,000 employees, the client faced operational challenges stemming from manual and Excel spreadsheet-led processes, intricate salary calculations, and disconnected finance and HR structures.

## CHALLENGES



## SOLUTION

Deflytics undertook a comprehensive approach to address these challenges, focusing on several key areas:

**Adaptive Planning:** Deployed Adaptive Planning to streamline and automate planning processes.

**Adaptive Reporting:** Implemented Adaptive Reporting for dynamic and comprehensive reporting.

**Adaptive Office Connect:** Leveraged Adaptive Office Connect for Microsoft Office integration.

**Adaptive Excel for Planning:** Enhanced planning capabilities using Adaptive Excel.

## USE CASES

Workforce Planning

Financial Planning



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## RESULTS

The implementation of these solutions led to remarkable outcomes:

### Granular Workforce Planning

Enabled workforce planning at category, sub-category, and designation levels.

### Comprehensive Analysis

Facilitated ready analysis of revenue, cost, and headcount across actuals, budgets, and forecasts.



### Automated Workforce Models

Successfully automated complex models for workforce and manpower cost planning.



### Real-time Synched Plans

Achieved near real-time synchronization of HR and financial plans.

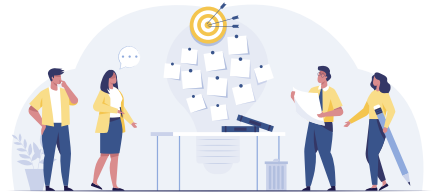


### Spreadsheet Elimination

Successfully eliminated the need for complex spreadsheets, reducing errors and enhancing efficiency.

## CONCLUSION

Deflytics, through the strategic implementation of Workforce planning solutions, brought about a transformative change in the client's workforce management processes. The comprehensive solutions addressed challenges, from manual processes to disconnected finance and HR structures, empowering the client to enhance planning accuracy, reduce delays, and achieve a more synchronized and efficient operation.



## About



Deflytics is a high-energy consulting firm specializing in Enterprise Performance Management solutions, including FP&A, Demand planning, Workforce planning, etc. We offer enterprise-grade, quick-to-deploy planning solutions which help organizations defy legacy processes, enhance decision-making, and improve corporate performance. For inquiries or to learn how Deflytics can transform your business planning processes, please visit our website or contact us at the number given below.



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**THANK YOU**

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